



ACKNOWLEDGMENT

WOOD FENCE & GATE PRODUCT INFORMATION

What To Expect With The Purchase Of Your Wood Fence & Gate

Natural Drying Process & Checking

Wood fences undergo a natural drying process as they are exposed to outdoor conditions. This causes the exterior surface (sapwood) to shrink faster than the inner surface (commonly referred to as "checking"). A check is technically neither a split nor a crack. Checks can be easily described as an opening on the surface of the wood that runs parallel the direction of the grain. It is important to remember that checking will not affect the structural integrity of your fence or shorten its life span; this is a completely natural occurrence. All wood is guaranteed to warp, crack, split, shrink, fade, bow, twist, and check. This happens substantially more with pine than cedar and can start immediately after installation. There is no warranty coverage on warping, cracking, splitting, shrinking, fading, bowing, twisting, and checking.

You will have gaps between your fence pickets. These gaps will be visible immediately after installation and will grow to become larger and more visible.

Red or Yellow Pine - Treated Pine

Pine is treated to prevent rotting, insect infestation, and deterioration. There is a lifetime warranty from the manufacturer covering rotting, insect infestation and deterioration ONLY. Pine has an inconsistent grain structure comprised of large inconsistencies in the density of the grains, making it more prone to warping, cracking, shrinking, curling, and splitting due to expansion and contraction. Your fence will turn gray.

Western Red Cedar or Incense Cedar

Cedar has natural characteristics to prevent rotting, deteriorating, and insect infestation. It will last approximately 10 to 15 years depending on weather conditions and if it's been sealed and stained to keep moisture out and reflect the harmful UV rays from the sun. Cedar has a consistent grain structure which makes it more stable and less prone to cracking, splitting, and warping as it expands and contracts equally. Cedar will turn a silver gray if not sealed and stained. We highly recommend that you stain and seal your fence to prevent water from absorbing into the wood and reflect the harmful UV rays. Staining and sealing lowers the amount of warping, splitting, cracking, and deterioration but will not prevent it.

Staining

Prematurely staining your fence can cause warping. In order to help prevent this warping, ALL of the following must be met before staining your Jackson Fence Company LLC fence, (1) At least 12 weeks have past since fence installation, (2) Moisture content of wood is 13% or less - Moisture Meter can be purchased from your local building supply store for less than \$20, (3) ONLY oil-based stain will be applied because water-based stain will promote warping, not prevent it, and (4) Stain will be evenly applied to BOTH sides of fence on the same day, not doing so promotes warping. Should customer prematurely stain fence and/or gate, any guarantees and/or warranties by Jackson Fence Company LLC will be null and void.

Wood Gates

Gate latches/strikers require regular adjustments to remain functional. There is NO WARRANTY ON GATE HARDWARE, but we will adjust gate latches/strikers that we have installed at no charge for up to one year from the date of installation, providing there is no evidence of abuse.

Please note that Gates will settle and the wood they are constructed with will expand and contract depending on rain, humidity, and seasonal weather. To allow gate latch to work properly year round, there will be an approximate 1 inch gap between gate and latch posts or between left gate and right gate in a double gate application.

If gate needs to be rebuilt because of wood failure, twisting, or warping, Jackson Fence Company LLC will supply material for repair only, labor will be an extra charge. The labor cost must be paid in full before repair can be scheduled.

By Signing Below

I acknowledge that I have read and understand this WOOD FENCE & GATE ACKNOWLEDGMENT and acknowledge that I understand the natural drying and checking process and I understand there is no warranty written or implied that covers warping, cracking, splitting, and checking. Furthermore, I understand and agree to adhere to all guidelines within this agreement regarding staining and care.

Signature of Agreement

Date